

I basically would like for all VRS users to have the same access as a hearing caller has. That is to have the freedom to use any VRS providers and that I don't get any blockage or limitation on who I can call. I support to cracking down on the waiting time period to a few seconds (the same waiting period as hearing caller calling operator or directory assistant).

I appreciate the VRS provider providing us free device or for coming up with this wonderful technology but a few (if not many) changes need to be made to make the competitive fair for other who want to jump in the VRS business. I support this cause. Thank you.